

THERE ARE TWO WAYS OF GETTING IN TOUCH WITH THE SERVICE:

TELEPHONE /EMAIL:

SERVICES OFFERED:

BILTZEN's Legal Department (Basque service for intercultural integration and coexistence) will assist you. Biltzen can:

- Solve doubts
- Make a referral to another authorised organisation
- Propose referral so that legal assistance can be assigned

IN PERSON:

By attending any of the authorised organisations where a personal appointment will be arranged. The organisation can:

- Solve doubts
- Make a referral to another authorised organisation
- Propose referral so that legal assistance can be assigned

LEGAL ADVICE IN PERSON AUTHORISED ORGANISATIONS

ARABA

CRUZ ROJA tel.: 945 222 222 (Vitoria-Gasteiz)
CEAR tel.: 945 266 805 (Vitoria-Gasteiz)

BIZKAIA

CRUZ ROJA tel.: 944 230 359 (Bilbao)
 944 950 229 (Portugalete)
CITE – CCOO tel.: 944 243 424 (Bilbao)
CARITAS (through their social services)
KOSMOPOLIS tel.: 688 605 551 (Getxo)

GIPUZKOA

CRUZ ROJA tel.: 943 327 795 (Donostia)
 943 176 248 (Eibar)
ADISKIDETUAK tel.: 943 639 690 (Irun)
SOS Arrazakeria tel.: 943 245 627 (Donostia)

LEGAL ADVICE BY TELEPHONE AND E-MAIL

BILTZEN

> **User:** tel.: 900 840 890
 asesoria@euskadi.eus

> **Professional:** tel.: 94 400 18 09
 juridika@biltzen.org

09:30-14:00 h.
 REPORTS ON COMMUNITY TIES,
 INTEGRATION EFFORTS AND HOUSING
 informes@euskadi.eus

AHOLKU-SAREA

BASQUE LEGAL SERVICE FOR ISSUES CONCERNING FOREIGN NATIONALS

CONCERNING FOREIGN NATIONALS
 FOR ISSUES CONCERNING FOREIGN NATIONALS
 BASQUE LEGAL SERVICE

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TWO WAYS OF GETTING IN TOUCH

ASSISTANCE IN
PERSON

ASSISTANCE BY
TELEPHONE/
EMAIL

COLLABORATING
ORGANISATIONS
FROM THE THIRD
SECTOR

**BASQUE
GOUVERNEMENT**
Family Policy
and Community
Development
Department

BILTZEN
The Basque
Integration and
Intercultural
Coexistence Service

SAJE
Specialised Legal Assistance
Service – Assignment of Qualified
Lawyer on Call for Issues
Concerning Foreign Nationals)

WHO IS IT FOR?

For **foreign nationals** as well as as **professionals** from the Public Administration and Third Sector Organisations, who participate in the accompanying of those on different paths to inclusion, as well as the general public.

APPOINTMENT

IF YOUR APPOINTMENT concerns:

- Residence permit due to **exceptional circumstances** (family ties, social ties, ties for humanitarian reasons or gender violence).
- **Study permit-extension.**
- **Foreign Minors.**
- **Long Stay-EU**
- **European Union Regulations/Relatives** residents of the European Union.
- **Renewals.**
- **Changes** (Including Permit for independent reunification).
- **Reunification.**

FOR WHAT

For facilitating the **regularisation** of foreign nationals As well as avoiding supervening **irregular situations**, and contributing to (attempting to facilitate) **the right to exercise family life.**